

Our ref: DHU/HWO

17 June 2025

Dear Parent/Carer

### **Important Update: New Parent Communication System – MyChildAtSchool**

I am writing to inform you of an important update to the way we communicate with parents and carers at Maltby Academy. As part of our ongoing commitment to improving the way we work in partnership with families, we are moving away from our current system, ClassCharts, and transitioning to a new platform called MyChildAtSchool.

This change will come into effect from the 1<sup>st</sup> September 2025.

#### **Why are we making this change?**

After careful consideration, we believe this change will bring several significant benefits, including:

- **Improved reliability:** MyChildAtSchool is a more robust and integrated system, offering improvements in the data we can share with families.
- **Streamlined processes:** The new system allows us to automate and enhance many of our internal processes, reducing delays and ensuring consistency in the information you receive.
- **Better communication:** MyChildAtSchool offers more ways for us to keep in touch with you. Access to key school information, such as attendance, behaviour and achievement tracking is all in one place.

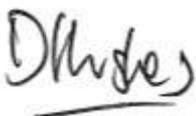
#### **What happens next?**

Over the coming weeks, we will be sending out guidance on how to download and access the MyChildAtSchool app. Support will be available for any parents/carers who may need help setting up the system or navigating the app through our IT Support team.

ClassCharts will be phased out and no longer used from the end of the academic year and we are confident that this change will significantly improve the quality, clarity and consistency of communication between school and home.

Thank you for your continued support as we implement this change and if you have any questions, please do not hesitate to contact us via [info@maltbyacademy.com](mailto:info@maltbyacademy.com)

Yours faithfully



Mr Hughes  
**Associate Assistant Principal**

